

MicroSolutions: Learn to Lead Certificate

This on-demand program is uniquely paired with personal coaching to enhance leadership skills and success. Take one micro-course, or more, that focus on areas you need to improve or complete all five to earn the certificate.



Location: Online

Length: 15 hours (*three hours per micro-course*)

Cost: \$995

Certificate and Three Hours of
Personal Coaching Sessions

(\$175 per micro-course. Participants taking 1-4 micro-courses may add coaching sessions for an additional fee \$200 per hour.)

This certificate is designed for professionals in a first-time supervising role who want to develop skills in leadership, motivation, delegation and accountability. By learning about yourself as a leader and implementing proven strategies of supervision, you can increase productivity and reduce conflict within your team. Unlike other courses, you'll have direct access to a personal coach to guide and fine-tune your action plan for success.

MICRO-COURSES

- ✓ **Your Role as a Supervisor**
Learn management's role in planning, organizing and leading and implement strategies for psychological safety.
- ✓ **Leadership and Communication Style**
Identify strategies to gain influence, identify behaviors in the workplace, and develop effective communication strategies to work with your team.
- ✓ **Resolving Conflict**
Learn and practice conflict resolution strategies and develop plans to create a respectful environment for disagreement.
- ✓ **Motivating Staff**
Explore motivation theories, rewards, feedback, and how to give your staff a sense of purpose.
- ✓ **Delegation and Accountability**
Learn the six levels of delegation and techniques, conduct a time efficiency study and implement accountability strategies.



Lisa Schaefer

Lisa Schaefer is a certified facilitator of the John Maxwell Leadership and Daniel Pink Drive curriculum. With over 20 years of experience in education and sales, she is an expert in employee engagement and organizational psychology. She holds a master's degree in counseling and is a certified counselor. Lisa's goal is to help people learn while having fun. Her biggest passion is asking questions to learn from others. Participants describe her as "energetic and uplifting" and "spontaneous and engaging."



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